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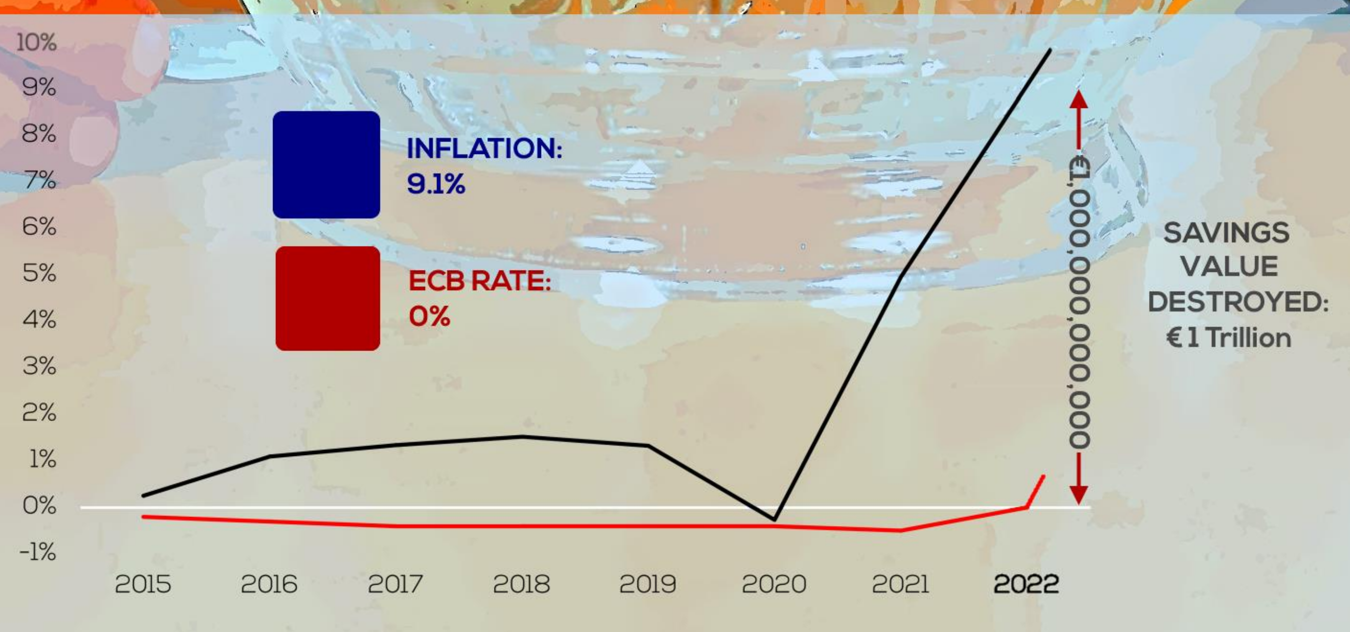
Long-Term & Pension Savings | The Real Return

2022 Edition



Pension Savings: The Real Return

2022 Edition

A Research Report by BETTER FINANCE

COORDINATORS

Aleksandra Mączyńska
Ján Šebo
Ştefan Voicu

CONTRIBUTORS

Torben M. Andersen
Daniela Danková
Laetitia Gabaut
Johannes Hagen
José Antonio Herce
Arnaud Houdmont
Matis Joab
Gregoire Naacke
Guillaume Prache
Joanna Rutecka-Góra
Dr. Thomas Url

REVIEWERS

Ján Šebo
Daniela Danková
Aleksandra Mączyńska
Ştefan Voicu

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Pension Savings: The Real Return

2022 Edition

Executive Summary

> *"With the two of three worst financial meltdowns of the past hundred years occurring in the past 12 years, can our societies rely on financial markets to deliver decent retirement outcomes for millions around the world?"*[1]

Strong equity returns in 2021 slowed down by inflation, which is here to stay

How much did pension savers earn on average?

In this report, we aim to provide pension comparisons on every front possible. The aggregate summary return tables compare the annual average rates of returns between occupational/collective (Pillar II) pension schemes and between voluntary/individual ones (Pillar III) on 5 periods: 1, 3, 7, 10 years. These standardised periods eliminate inception and market timing biases, allowing to "purely" compare performances between different pension schemes. For information purposes, we also show the average return since data is available (last column).

Aggregate summary return table	Pillar II								
	1 year		3 years		7 years		10 years		max. available*
	2021	2020	2019-2021	2018-2020	2015-2021	2014-2020	2012-2021	2011-2020	
Austria***	3.08%	1.40%	4.12%	1.23%	1.92%	2.35%	2.68%	1.79%	1.56%
Belgium	n.a	n.a	n.a	n.a	n.a	n.a	n.a	n.a	n.a
Croatia	2.55%	8.06%	3.38%	2.81%	4.76%	4.99%	4.82%	4.10%	3.25%
Denmark	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
Estonia	1.30%	7.97%	4.60%	2.10%	1.61%	2.13%	2.35%	1.31%	0.75%
France	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
Germany	n.a.	3.53%	n.a.	2.23%	n.a.	2.63%	n.a.	2.46%	2.35%
Italy	1.44%	7.30%	3.96%	1.85%	1.97%	2.81%	3.30%	2.66%	0.86%
Latvia	2.21%	8.43%	4.22%	1.12%	1.15%	1.54%	2.30%	1.45%	0.05%
Lithuania	5.97%	14.92%	8.60%	4.72%	3.95%	4.07%	4.60%	3.52%	1.95%
Netherlands	0.85%	6.23%	6.58%	5.01%	3.84%	5.79%	5.00%	5.26%	2.80%
Poland	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
Romania	-2,58%	2,59%	1,64%	1,81%	1,23%	2,68%	2,83%	2,95%	2,04%
Slovakia	3.38%	5.37%	3.13%	0.70%	1.59%	1.50%	1.43%	0.79%	0.21%
Spain	1.52%	2.10%	2.25%	2.40%	3.02%	3.86%	2.56%	2.86%	0.86%
Sweden	13.50%	6.45%	17.44%	8.23%	n.a.	n.a.	n.a.	n.a.	10.59%
UK	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.

*Source: BETTER FINANCE own composition; *whole reporting period differs between countries; **UPF data used as proxy for Pillar II; ***Pension funds used as proxy for Pillar II, 2021 data is estimated; data for Netherlands Pillar II is only occupational pension funds*

[1] Amin Rajan (Crate Research), 'Coronavirus Crisis Inflicts a Double Blow to Pensions' (FT.com, 15 April 2020) available at: https://www.ft.com/content/bd878891-4f20-46c3-ab23-939162a85d9c.

Voluntary pension products vary in market share based on the jurisdiction: in some cases, insurance-based products are more prevalent, whereas in some countries pension funds are preferred. The table below shows the average real net returns for supplementary pensions by standardised holding periods.

Aggregate summary return table	Pillar III								
	1 year		3 years		7 years		10 years		whole reporting period*
	2021	2020	2019-2021	2018-2020	2015-2021	2014-2020	2012-2021	2011-2020	
Austria*	0.44%	1.27%	0.96%	2.65%	1.29%	3.09%	1.50%	3.30%	1.95%
Belgium	n.a	n.a	n.a	n.a	n.a	n.a	n.a	n.a	n.a
Croatia	2.00%	-1.41%	2.97%	2.13%	3.48%	4.57%	4.41%	3.75%	3.51%
Denmark	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
Estonia	6.30%	4.51%	8.14%	2.37%	3.04%	3.19%	4.00%	2.04%	1.78%
France*	0.37%	1.13%	1.55%	0.65%	1.07%	1.43%	1.63%	1.47%	1.47%
Germany**	-3.72%	2.68%	-0.16%	1.30%	0.64%	1.62%	1.11%	1.64%	1.20%
Italy	1.92%	0.03%	3.04%	1.18%	2.18%	2.58%	3.18%	2.49%	1.91%
Latvia	-1.01%	2.14%	3.18%	0.82%	0.59%	1.75%	2.17%	1.58%	1.34%
Lithuania	0.54%	4.83%	4.65%	2.29%	2.17%	2.85%	3.37%	1.98%	1.03%
Netherlands	-2.29%	1.83%	-0.04%	1.39%	1.19%	1.14%	0.33%	0.27%	0.02%
Poland	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
Romania	-3,07%	0,99%	0,60%	0,35%	0,22%	1,53%	1,90%	1,91%	-1,00%
Slovakia	1.92%	1.30%	3.03%	0.08%	0.92%	1.00%	1.39%	0.44%	0.71%
Spain	2.10%	0.86%	1.58%	1.33%	2.20%	3.08%	2.26%	1.60%	0.35%
Sweden	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
UK	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.

*Source: BETTER FINANCE own composition; *whole reporting period differs between countries; ** Riester pension insurances contracts. Acquisition charges are included and spread over 5 years*

Unfortunately, due to unavailability of data breakdowns, for some country cases (UK, Belgium, Denmark, Poland) we were not able to calculate the annual real average returns by Pillar. Nevertheless, the results by retirement provision vehicle are available in Graphs 19 and Table 20 in the *General Report* and on an annual basis (nominal, net and real net return) in each country case).

Note: For a few pension systems analysed in the report, the data available on retirement provision vehicles clearly distinguishes between Pillar II and Pillar III (such as Romania or Slovakia). In other countries, where pension savings products may be used for both Pillars, the categorisation is more difficult since return data is not separated as such. However, for reasons of simplicity and comparability, the authors of the report have put in all the necessary efforts to correctly assign each product according to the pillar it is, or should be, used for.

Pension Savings: The Real Return

2022 Edition

General Report

One can supervise only what one can measure:
Why is this long-term savings performance report (unfortunately) unique?

I. INTRODUCTION

2022 marks the anniversary edition of BETTER FINANCE's Long-Term and Pension Savings Report. For 10 years, BETTER FINANCE aggregated and updated data and information on pension systems' structure, characteristics, charges, tax, and real net returns in a unique publication in this field.

Our report grew from the initial three country cases (Denmark, France, and Spain) covered in the 2013 report ("Private Pensions: The Real Return"[11]) to reach 18 jurisdictions and true long-term reporting horizons: where available, 22 years of gross, net, and real net returns of private occupational and voluntary retirement provision vehicles.

Today, BETTER FINANCE's research on the real returns of long-term and private pension savings comprises:

- this report (full version);
- the summary booklet;
- the *pensions dashboard*, an interactive tool on BETTER FINANCE's website to view and compare returns between private retirement provision vehicles.

1.1. The actual performance of this market is generally unknown to clients and to public supervisors

This report was built to respond to one of the big problems for the pensions market in the EU: lack of comprehensive and comparable data on real net performances. So far, two other publications also aim to provide transparency on the topic, but have a limited scope and are too general to be useful for the average pension saver:

[11] Link for the print version available here: http://www.betterfinance.eu/fileadmin/user_upload/documents/Research_Reports/en/Pension_Study_EN_website.pdf.

Table GR1. Comparison BETTER FINANCE report with EIOPA/OECD		
	EIOPA	OECD
Private pension products	Only insurance-based pension products (unit-linked and profit-participation) based on surveys (68 providers/17 EU Member States/200 products)	Only pension funds (20 EU jurisdictions)
Distinction between pillars (occupational vs voluntary)	No	No
Time horizon	5 years	15 years max.
Data/information on public pension systems	No	Yes
Pension system description (structure, conditions, costs, taxes)	No	Yes
Asset allocation	No	Yes
Gross returns	No	No
Nominal net returns	Yes	Yes
Real net returns	Yes	Yes
Real net returns, after tax	No	No

Source: BETTER FINANCE own research

Our report closes this informational gap for pension savers in 17 EU Member States. This is in line with the European Commission's "Action" to improve the transparency of performance and fees in this area (as part of its Capital Markets Union – CMU - Action Plan) and it corresponds with the current tasks of EIOPA in the area of personal pension products with respect to past performance and costs comparison.[12]

It is the ambition and challenge of this research initiated by BETTER FINANCE and its partners to collect, analyse and report on the actual past performance of **all** long-term and pension savings products.

Reporting the real net return[13] of pension saving products should be:

- the long-term return (at least covering two full economic and stock market cycles, since even long-term returns are very sensitive to entry and exit dates);
- net of all fees, commissions and charges borne directly or indirectly by the customer;

[12] The European Supervisory Authorities (ESAs) have a legal duty to collect, analyse and report data on "consumer trends" in their respective fields (Article 9(1) of the European Regulations establishing the three ESAs).

[13] A limitation of the present report is that it does not take into account real estate as an asset for retirement. The proportion of households owning their residences varies greatly from one country to another. For example, it is especially low in Germany, where a majority of households rent their residences and where home loan and savings contracts have consequently been introduced as the most recent state-subsidised pension savings scheme. For the time being, returns on pension savings are all the more important since a majority of retirees cannot rely on their residential property to ensure a decent minimum standard of life. However, residential property is not necessarily the best asset for retirement: indeed, it is an illiquid asset, and it often does not fit the needs of the elderly in the absence of a broad use of reverse mortgages. The house might become too large or unsuitable in case of dependency. In that case, financial assets might be preferable, on the condition that they provide a good performance.

* net of inflation (since for long-term products only the real return matters; that is the right approach taken by OECD as mentioned above);
* when possible, net of taxes borne by the customer (in the USA it has been mandatory for decades to disclose the past performance of mutual funds after tax in the summary of the prospectus).

Table GR2. BETTER FINANCE report structure and scope	
Structure	1. Executive summary 2. General report (overview of data and findings) 3. Individual country cases (Austria, Belgium, Bulgaria, Croatia, Denmark, Estonia, France, Germany, Italy, Latvia, Lithuania, Poland, the Netherlands, Romania, Slovakia, Spain, Sweden, UK until 2019), representing 87% of EU27 population
Time horizons	22 years (December 1999 – December 2021) or maximum available
Products covered	1. Occupational pension pillar (pension funds, insurance-based pension products, other defined-benefit/contribution vehicles) 2. Voluntary pension pillar (pension funds, insurance-based pension products)
Public pensions	Structure, coverage, funding type, entry/pay-out conditions
Occupational pensions	Architecture (types of products offered), coverage, assets and/or asset allocation, costs, applicable tax regime(s)
Voluntary (individual pensions)	Architecture (types of products offered), coverage, assets and/or asset allocation, costs, applicable tax regime(s)
Returns	1. Gross returns (before costs, tax, and inflation – where available) 2. Nominal net returns (before tax and inflation – where available) 3. Real net returns, before tax, inflation deducted 4. Real net returns, after tax (where available)
Data sources	Publicly available data and information sources

We have chosen a period starting from 31 December 1999 because pension savings returns should be measured over a long-term horizon, and because it includes two market upturns (2003-2006 and 2009-2019) and two downturns (post dot com bubble of 2001-2003 and the 2008 financial crisis).

1.2. Information on the returns of long term and pension savings is deteriorating

This report shows that it is not an impossible, but a very challenging task for an independent expert centre such as BETTER FINANCE to collect the data necessary for this report since quite a lot of data are simply not available at an aggregate and country level, especially for earlier years. The complexity of the taxation of pension savings in EU countries makes it also extremely difficult to compute after tax returns.

Once more, for 2021, we find that information on long-term and pension savings returns is actually not improving but on the contrary deteriorating:

- ***Insufficient information***: for example the Belgian insurance trade organisation Assuralia no longer reports the returns of insurance-regulated « Branch 21 » occupational and personal pension products since 2014, and the national supervisor FSMA does not do it either; in Bulgaria, the necessary data for Professional Pension Funds (pillar II and III) is no longer available since 2018 and the transfers to Pillar I (data from NSSI) are not disclosed; in the UK, the survey conducted by the Department for Statistics has been discontinued and information on British pension funds stopped at 2017;
- ***Late information***: at the time of printing, still a lot of 2021 return data have not been released by the national trade organisations or other providers. OECD has published preliminary data for December 2021, but on a limited number of jurisdictions and only for pension funds; moreover, considering that, in many countries, pension funds are not the most popular vehicle, this constitutes a large information gap.
- ***Unchecked information***: the principal source remains the national trade organisations, their methodology is most often not disclosed, return data do not seem to be checked or audited by any independent party, and sometimes they are only based on sample surveys covering just a portion of the products.

Moreover, savvy retail savers and EU public authorities must rely on private databases (and divergent methodologies) to learn some of the costs and performances of "retail" saving products. This is because the PRIIPs Key Information Document (KID) eliminated pre-contractual disclosure of past performance and actual costs for UCITS and requires return and cost estimations instead for all "retail" investment products, including pension products. This severe setback in transparency and comparability is completely inconsistent with the CMU initiative. Four high-level initiatives have struggled to repair this situation, without success: the NextCMU Report, the High-Level Forum Final Report, the ECON CMU Report and the ESAs' draft RTS on PRIIPs Level 2. BETTER FINANCE continues to deplore the content of the PRIIPs KID.

2. Value for Money: how to achieve pension adequacy?

Public pension authorities typically stress two requisites to achieve "pension adequacy":

a) the need to start saving as early as possible;
b) the need to save a significant portion of one's income before retirement activity income: "*to support a reasonable level of income in retirement, 10% - 15% of an average annual salary needs to be saved*".[14]

BETTER FINANCE continues to disagree: saving earlier and more is not enough. A third and even more important factor is the need to deliver positive and decent long-term **real net** return (i.e., net of inflation and fees). A simple example will illustrate why:

[14] World Economic Forum White Paper: 'We'll live to 100 – How can we afford it?' May 2017

Assuming no inflation and saving 10% of activity income for 30 years,[15] the table below shows that **unless long-term net returns are significantly positive** (in the upper single digits), **saving early and significantly will not provide a decent pension.**

Annual net return	Replacement income
negative 1%	10%
Zero	12%
2%	17%
8%	49%

Moreover, in light of the special analysis undertaken in this report on *financial repression*, savers must also be aware and take into account the effects of ***inflation***, particularly since currently it reaches historical records.

What is pension adequacy?

This question ultimately revolves around the level of retirement income (pension) compared to the pre-retirement income. The EU defines *pension adequacy* indirectly through three objectives that a pension system should achieve:

1) **income replacement**: ensure a minimum standard of living at retirement,
2) **sustainability**: ensure that the public pension system is sustainable; and
3) **transparency**: inform workers about the need to plan for their retirement.[16]

On income replacement, the EU's Open Method of Coordination on Social Protection and Social Inclusion[17] further specifies that pensions should:

- *in general*, be at a certain level so that the standards of living pre-retirement are maintained, to "*the greatest possible extent*", after retirement;
- *for special cases*, ensure a minimum standard of living at retirement so as to avoid pension poverty.

To measure the two above objectives, two indicators are generally used: the *aggregate replacement ratio*,[18] showing how big the gross pension is compared to the salary, and the

[15] As recommended by Public Authorities assuming 25-year life expectancy at retirement, gross of fees and taxes.

[16] Directorate-General for Employment, Social Affairs and Inclusion of the European Commission and the Social Protection Committee, *Pension Adequacy in the European Union 2010-2050* (May 2021) European Commission, available at: file:///C:/Users/Stefan/Downloads/pension%20adequacy%20in%20the%20european%20union%202010-2050-KE3012757ENN.pdf.

[17] See Communication from the Commission to the European Parliament, the Council, the European Economic and Social Committee and the Committee of the Regions - "*A renewed commitment to social Europe: Reinforcing the Open Method of Coordination for Social Protection and Social Inclusion*" {SEC(2008) 2153} {SEC(2008) 2169} {SEC(2008) 2170} {SEC(2008) 2179}, available at: https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=celex%3A52008DC0418.

[18] According to Eurostat, the *aggregate replacement ratio* is the ratio of the median individual gross pensions of 65-74 age category relative to median individual gross earnings of 50-59 age category, excluding other social benefits.

theoretical replacement rate, showing the instant change (drop/increase) in income when retiring from active life:

$$Aggregate\ replacement\ ratio = \frac{gross\ median\ pension\ (pop.aged\ 65-74\ yo)}{gross\ median\ income\ (pop.aged\ 50-59\ yo)}$$

$$Theoretical\ replacement\ ratio = \frac{pension\ in\ the\ first\ year\ of\ retirement}{income\ in\ the\ last\ year\ of\ work}$$

The International Labour Organisation obliges parties to the Treaty to guarantee a minimum 40% of the previous earnings (prior to retirement) after 30 years of contributions;[19] the same threshold is used by the European Code of Social Security.[20] However, an actual threshold for pension adequacy was never agreed, although EU Member States agree on its objectives (to prevent old-age poverty, to replace income at a rate to *maintain* the standard of living, to be sustainable).

The reality is that pension adequacy[21] comprises two additional components, besides the actual *pension vs salary* ratio:

- the time spent to earn the pension vs the time spent receiving it;
- the amount of contributions to pension provision, namely mandatory (State) schemes and voluntary (occupational/individual) ones; put simply, *pension savings*.

To achieve *pension adequacy*, retirement benefits altogether (State and private pensions) should amount to at least 70%-80% of late working life gross salary.

Currently, the aggregate replacement rate (mostly State pension) is very low across the countries in scope of our report: fourteen out of seventeen jurisdictions provide a replacement rate lower than 60% for over more than 30 years of working life.

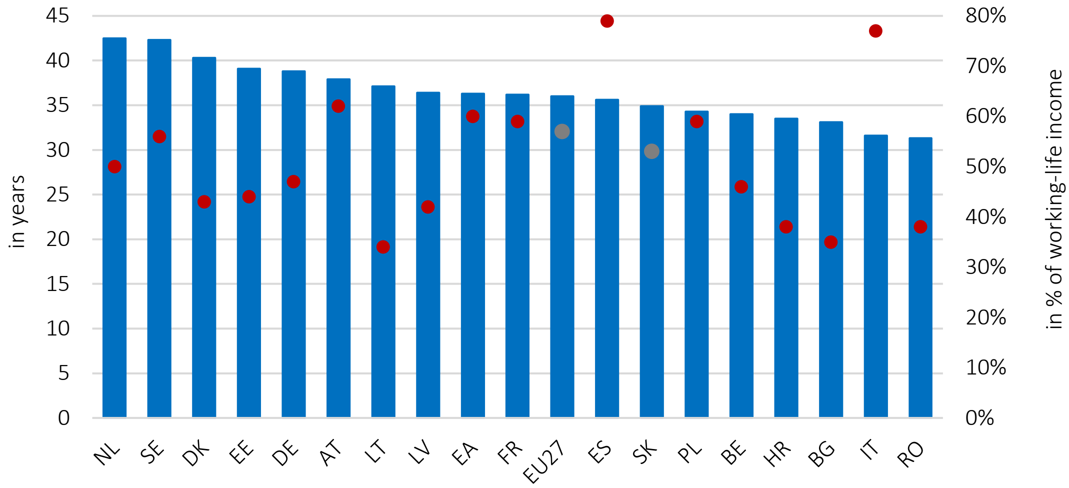
The indicator is based on the EU-SILC (statistics on income, social inclusion and living conditions) – See Eurostat, *Aggregate Replacement Ratio for Pensions (excluding other social benefits) by sex*, available at: https://ec.europa.eu/eurostat/databrowser/view/tespn070/default/table?lang=en.

[19] Art. 67 of Convention C102 on Social Security (Minimum Standards) of the International Labour Organisation, available at: https://www.ilo.org/dyn/normlex/en/f?p=NORMLEXPUB:12100:0::NO::P12100_ILO_CODE:C102; Art. 29 of the later adopted Convention C128 on Invalidity, Old-Age and Survivors' Benefits Convention of the International Labour Organisation (available here: https://www.ilo.org/dyn/normlex/en/f?p=NORMLEXPUB:55:0::NO::P55_TYPE,P55_LANG,P55_DOCUMENT,P55_NODE:CON,en,C128,/Document) required a higher threshold, i.e. 45%.

[20] Art. 67, Schedule to Part XI, of the European Code of Social Security, available at: https://rm.coe.int/168006b65e.

[21] Here we take only the financial point of view, but there are several other factors (non-financial) that contribute to "*maintaining the standard of life at retirement*", such as home ownership, sources of income, employment opportunities and access to non-financial benefits – see European Commission, *European Semester Thematic Factsheet: Adequacy and Sustainability of Pensions* (2017) European Commission, p. 3, available at: https://ec.europa.eu/info/sites/default/files/file_import/european-semester_thematic-factsheet_adequacy-sustainability-pensions_en_0.pdf.

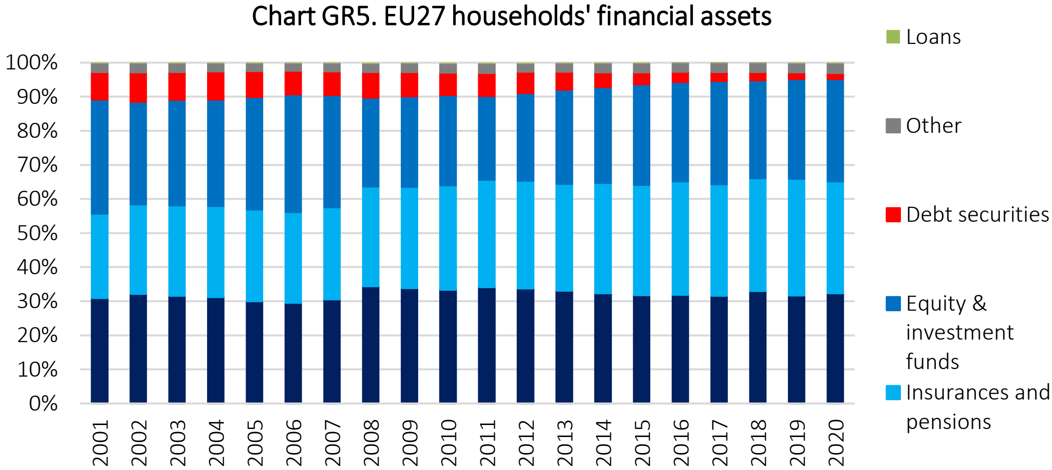
Chart GR4. Pension adequacy across jurisdictions



Source: own composition based on Eurostar data; *EU27 replacement ratio corresponds to 2019; Slovakia replacement ratio corresponds to 2020

There has been a shift from the full reliance on the public scheme of redistribution (tax-funded defined-benefit) to a more capital markets reliant system, where the main pension income stream should come from private pension products. Pension performances are subject to inflation and to tax, which eat into the retirement pot.

Chart GR5. EU27 households' financial assets



Source: BETTER FINANCE based on Eurostat data

Our findings clearly confirm that capital market performances have unfortunately very little to do with the performances of the actual savings products distributed to EU citizens. This is particularly true for long-term and pension savings. The main reason is the fact that most EU citizens do not invest the majority of their savings directly into capital market products (such as equities and bonds), but into "packaged products" (such as investment funds, life insurance contracts and pension products).

3. Performance: capital markets are not a proxy for retail investments

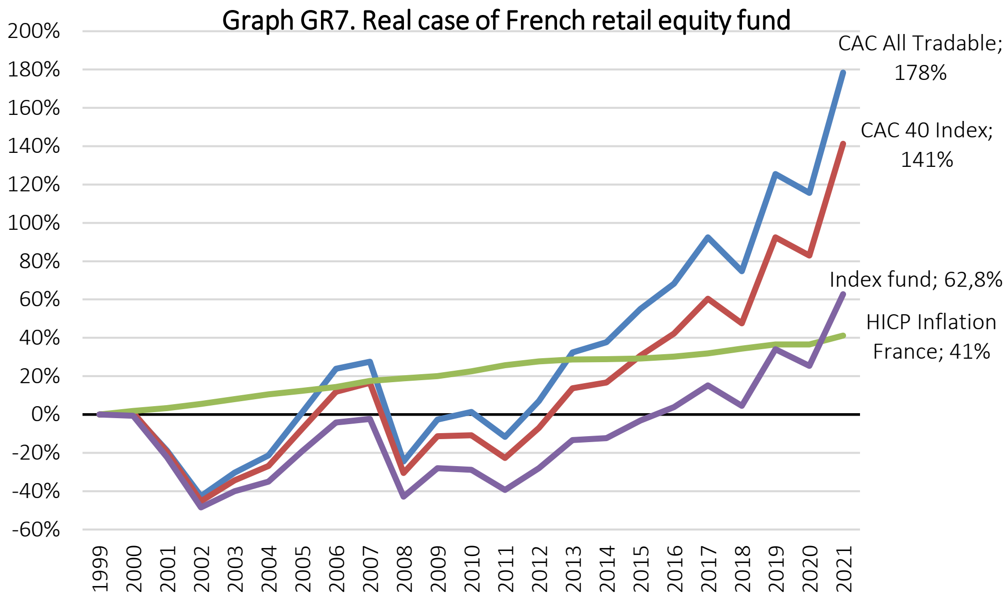
One could then argue that insurance and pension products have similar returns to a mixed portfolio of equities and bonds, since those are indeed the main underlying investment components of insurance and pension "packaged" products. However, this is not true as the share of packaged products and debt instruments are dominant in most pension portfolios. Realities such as fees and commissions, portfolio turnover rates, manager's risks, etc., invalidate this approach.

Table GR3 and Graph GR4 below show two striking – but unfortunately not uncommon – real examples of this largely ignored reality: capital market performance is not a valid proxy for retail investment performance and the main reasons for this are the fees and commissions charged directly or indirectly to retail customers. The European Commission itself publicly stressed this fact (see footnote 2 above).

Table GR6. Real case of a Belgian life insurance (branch 23)	
Capital markets vs. Belgian individual pension insurance 2000-2021 performance	
Capital markets (benchmark index*) performance	
Nominal performance	288%
Real performance (before tax)	183%
Pension insurance performance (same benchmark)	
Nominal performance	182%
Real performance (before tax)	116%

*Source: Sources: BETTER FINANCE own computations based on Morningstar public website; *Benchmark is composed of 50% bonds (LP06TREU) and 50% STOXX All Europe Total Market Return*

The real case above illustrates a unit-linked life insurance product (Pillar III in Belgium). The pension product's nominal return amounted to less than two thirds of its corresponding capital market benchmark's return.



Source: Own elaboration based on Graph FR3 in the French chapter

The real case above illustrates an investment fund domiciled in France, a so-called retail CAC 40 "index" fund.[22] The fund actually underperformed the relevant equity index by 78.5 p.p. after 22 years of existence (1.85% per year), with the performance gap fully attributable to fees. The fund has also massively destroyed the real value of its clients' savings, as inflation has been almost twice as high as its nominal performance. It is quite surprising that with such a huge return gap vis-à-vis its benchmark, this fund is still allowed to portray itself as an "index-tracking" one, and that no warning is to be found on the Key Information Document (KIID) of the fund.

4. European Pension returns outlook

Our research findings show that most long-term and pension savings products did not, on average, overperform a broad capital markets index (balanced 50% equity – 50% bond), and in one too many cases even destroying the real value for European pension savers (i.e., provided a negative return after inflation). Based on our calculations and available data, 37 out of the 41 retirement provision vehicles analysed underperformed European capital markets by an average 1.93% per year. Moreover, three out of these 37 even delivered real negative performances over long-term periods (between 15 and 22 years).

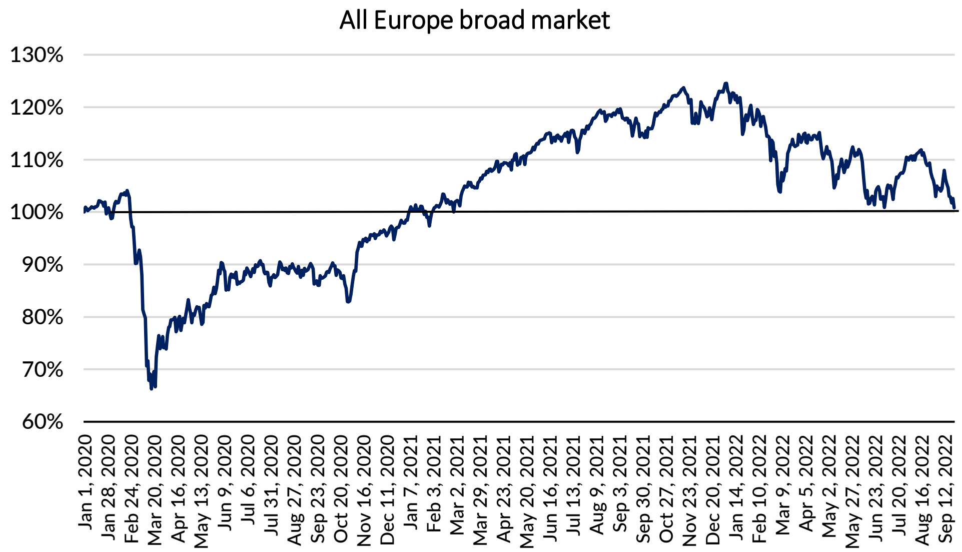
At the time of writing, the overall mid-term outlook for the adequacy of European pension savings is worrying when one analyses it for each of these main return drivers:

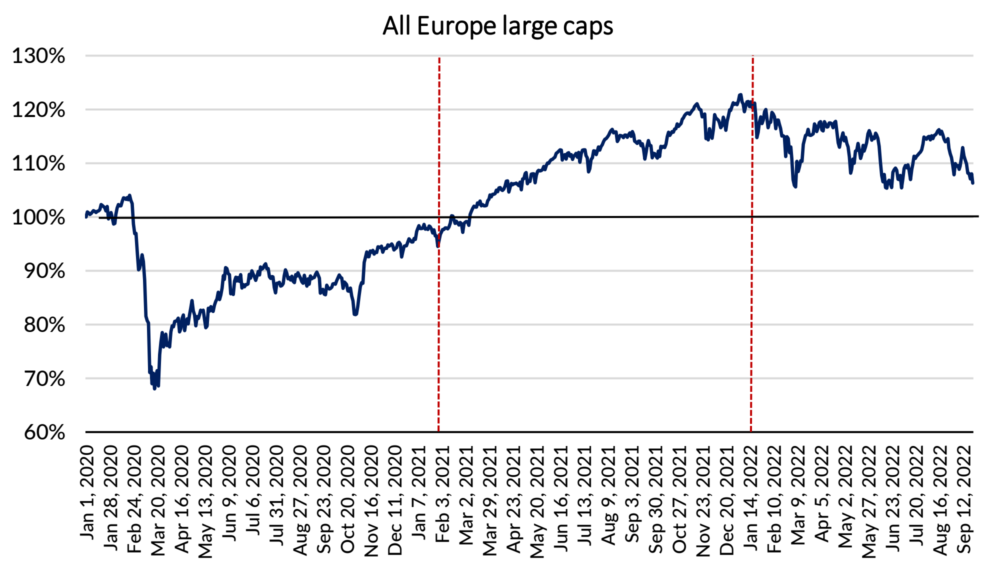
a) it is unlikely that the European bond markets will come any closer to the extraordinary returns of the period ended in 2020 for bonds due to the continuous

[22] Wrapped in an insurance contract as suggested by the distributor.

fall of interest rates, currently at rock-bottom levels; moreover, the reversal of quantitative easing programmes of Eurozone central banks will further affect the returns on sovereign bonds; the negative impact of this foreseeable trend in bond returns on pensions' returns will be reinforced by a higher proportion of bonds in pension products' portfolios in recent years; this is all the more relevant due to monetary policy response to the health-generated recession;

b) the strong growth of equities in 2020 and 2021 is already reverting, with the European all country broad equity index reaching pre-2020 levels and the large caps market also close by;

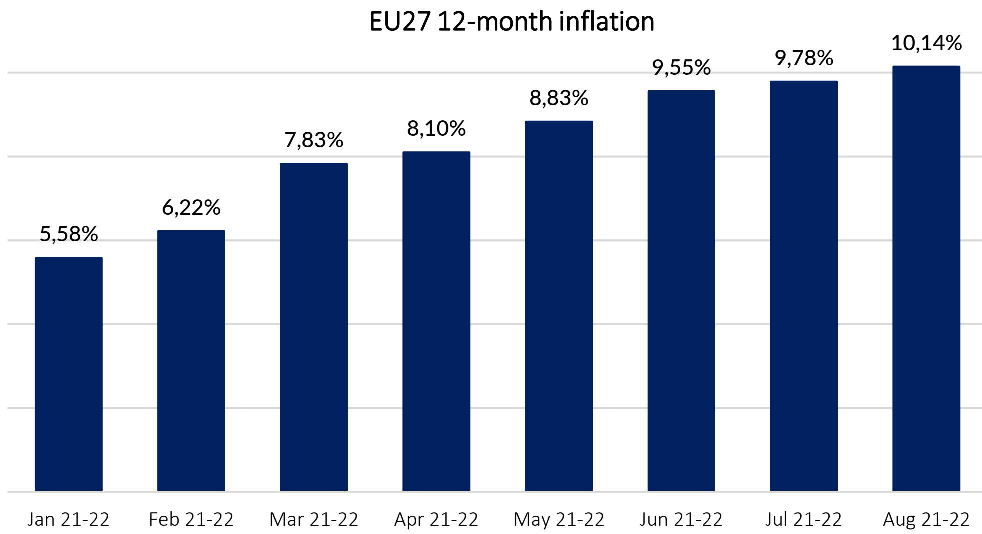


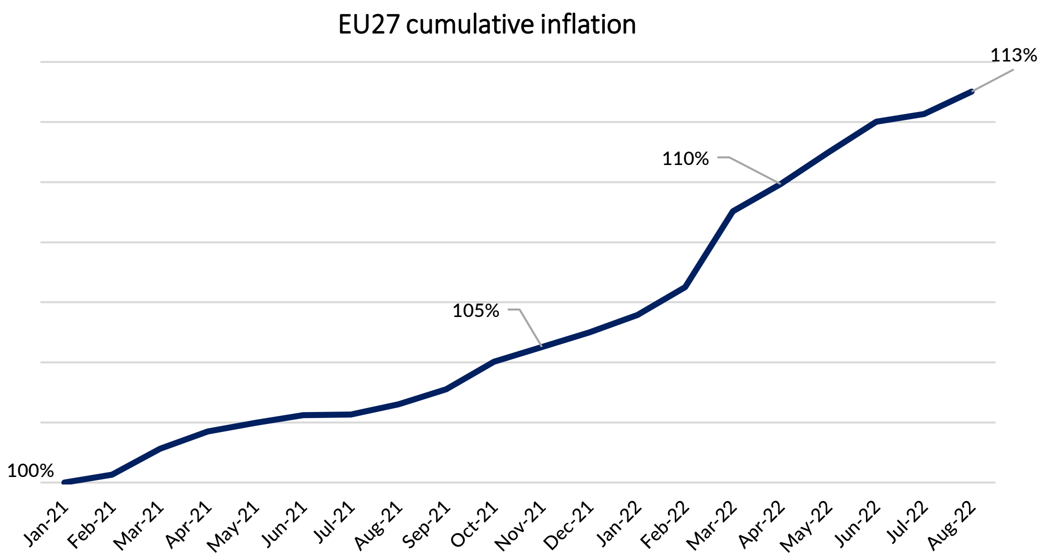


Source: Own composition based on MSCI data

c) costs and charges, as far as our data indicates, are not significantly improving;

d) inflation already took a heavy toll on pension returns in 2021 and it will be much, much stronger in 2022 due to record rates;





Source: Own composition based on Eurostat data

e) Taxes on long-term and pension savings do not show any significant downward trend either.

Pension Savings: The Real Return

2022 Edition

Country Case: Croatia

Croatian summary

Hrvatska je stvorila tipični mirovinski sustav s tri stupa, gdje se državni organizirani mirovinski stup na temelju PAYG-a (preraspodjela doprinosa radno sposobnog starijeg stanovništva) nadopunjuje obveznim financiranim mirovinskim sustavom (II. Stup) i subvencionira se (izravno kao i neizravno) dobrovoljni mirovinski sistem štednje (III. stup).

Povećavajući omjer obuhvata radnog stanovništva od strane II. stub nadoknađuje slaba pokrivenost unutar III. stup. To bi moglo donijeti rastući problem niskog životnog standarda za umirovljenje populacije u budućnosti, jer I. stup pruža samo 30% stopu zamjene, a preostala dva stupa neće moći dodati značajne izvore za pojedince tijekom umirovljenja. Iako su izvedbe oba financirana stupa prilično solidne, prilično mali doprinosi i nizak omjer pokrivenosti III. Stup postavlja pitanja o adekvatnosti mirovinskog sustava u Hrvatskoj.

Summary

Croatia has created typical 3-pillar pension system, where the state organized pension pillar based on PAYG (redistribution of contributions from working to elderly population) is supplemented by mandatory funded pension scheme (II. pillar) and subsidized (directly as well as indirectly) voluntary pension saving scheme (III. pillar).

Increasing coverage ratio of working population by the II. pillar is offset by low coverage within the III. pillar. This might bring the increasing problem of low living standard for retiring population in future as the I. pillar provides only 30% replacement rate and remaining two pillars will not be able to add significant sources for individuals during retirement. Even if the performance of both funded pillars is quite solid, rather small contributions and low coverage ratio of the III. pillar raises questions about the adequacy of the pension system in Croatia.

Introduction

Croatian pension system is since 2002 designed on conventional World bank 3-pillar model. Croatian pension system was as of 1 January 1999 reformed by introducing a mixed public-private pension system consisting of three pillars of pension insurance:

I. **pillar** – compulsory pension insurance based on generational solidarity;
II. **pillar** – compulsory pension insurance based on individual capitalized savings;
III. **pillar** – voluntary pension insurance based on individual capitalized savings.

Introductory Table - HR Pension System Overview		
Pillar I	**Pillar II**	**Pillar III**
Pension Insurance Act	Mandatory Pension Funds Act	Voluntary Pension Funds Act
Croatian Pension Insurance Institute (HZMO)	Croatian Financial Services Supervisory Agency (HANFA)[60]	
Mandatory state pension insurance PAYG principle Coverage: 99%	Mandatory DC-based funded pensions Individual accounts Coverage: 84.16%	Voluntary fully funded DC Individual accounts Coverage: 15.84%
Managed by the Social Insurance Company	Managed by Pension Asset Management Companies	
Contribution rate: 15.00%; Replacement ratio: 28.72%; Average pension: €365	Contribution rate: 5.00% 12 pension funds (3 risk-reward classes) NAV: 17,694 mil. Eur Members: 2,111,192	8 open-ended pensions funds 20 closed pension funds NAV: 1,038 mil. Eur Members: 397,267
Quick facts		
Retirement age – 65 years for men; 62 years and 9 months for woman (2021)		
A relatively high old-age dependency ratio of 33.3% in 2021		
An average gross replacement ratio of 28.72% (net 38.5%)		

Source: authors´ composition, data valid for the year 2021 based on HZMO data (https://www.mirovinsko.hr/en/2021-1643/1642)

I. pillar – PAYG scheme

The I. pillar of pension insurance is called a pillar of generational solidarity based on pay-as-you-go (redistributional) principle, as persons who work pay contributions for pension insurance, whereas such contributions serve for giving pensions to current pension beneficiaries. In addition to contributions collected from insured persons, the first pillar is also funded from the state budget. According to the Pension Insurance Act[61], insured persons are compulsorily insured in accordance with principles of reciprocity and solidarity for the event of ageing, reduction of working capacity with remaining working capacity and partial or total loss of working capacity, and the members of their families in the event of insured person's or pension beneficiary's death (right to an old-age pension, early retirement pension, disability pension, temporary disability pension, survivors' pension, minimum pension, basic pension).

Funding: the system of generational solidarity is a defined benefits system. The Contribution Act[62] prescribes the obligation to pay contributions for funding of compulsory insurance,

[60] https://www.hanfa.hr/pillar-ii-and-iii-pensions-and-pension-payments/
[61] https://zakon.hr/z/91/Zakon-o-mirovinskom-osiguranju
[62] https://zakon.hr/z/365/Zakon-o-doprinosima

including contributions for pension insurance. Contributions are collected by the Tax Administration and the contribution rate for insured persons who are insured only in the I. pillar amounts to 20% of gross salary, while the contribution rate for I. pillar for insured persons who are insured in both compulsory pillars (I. and II. pillar) amounts to 15%.

The implementation of pension insurance based on generational solidarity falls within the competence of the Croatian Pension Insurance Institute[63]. The Croatian Pension Insurance Institute (HZMO) is the competent institution for exercising the right exclusively from pension insurance based on generational solidarity (I. pillar).

The right to an old-age pension payable from the I. pillar is acquired by an insured person who has reached 65 years of age, if he/she has completed 15 years of qualifying periods. Insured persons – women in the period from 2014 to 2029 are entitled to an old-age pension at a lower age. In 2014, they could retire at the age of 61 (under the condition of 15 years of service), where the age requirement for each calendar year increases by 3 months until 2029. By way of exception, raising the retirement age by 4 months every year was stipulated by the law that was in force from 1 January to 31 December 2019. However, the amendments to the law that enter into force on 1 January 2020 introduced a transitional period for women under more favourable conditions again. Raising of the retirement age is reduced from 4 to 3 months every year, with an exceptional raise by 2 months in 2020 in relation to 2019. As of 1 January 2030, women and men can exercise the right to old-age pension benefit under the same conditions, having reached the age of 65 and 15 years of pensionable service, irrespective of the gender of the insured person.

The amount of old-age pension is calculated by multiplying personal points, pension factor and the actual value of pension. The pension factor is determined by the type of pension to be realised, and the actual value of the pension is determined by the Governing Board of the Croatian Pension Insurance Institute (HZMO), based on the data of the Croatian Bureau of Statistics, no later than two months after the end of each half-year. Personal points are calculated by multiplying the average value point with achieved qualifying periods and the initial factor. The initial factor affects the amount of pension in case of old-age pensions and early retirement pensions, so that:

- An old-age pension is increased to insured persons who are granted pension for the first time after the age of 65, and have 35 years of qualifying periods, by 0.34% for each month after reaching the prescribed age for acquiring the right to an old-age pension, but no longer than 5 years,

[63] https://www.mirovinsko.hr/

- An early retirement pension is reduced for the insured persons by 0.2% for each month of early retirement before reaching the statutory retirement age of the insured person for the acquisition of the right to an old-age pension.

The average value point is calculated based on salaries earned over the entire working life in relation to the average annual salary in the Republic of Croatia.

The right to an early retirement pension is acquired by an insured person who has reached 60 years of age and completed 35 years of qualifying periods. There are again some exceptions for women. The amount of the old-age pension is permanently reduced for each calendar month of the earlier exercise of entitlement, up to the completed years of life of the insurer prescribed for the acquisition of the right to an old-age pension, linearly by 0.2% for each month of early retirement, i.e., 2.4% per year up to a maximum of 12% for a maximum of 5 years prior to retirement.

Paid old-age pensions are adjusted twice a year in relation to economic trends in the Republic of Croatia. The adjustment rate, applied starting from 1 January 2015, is determined by the variable ratio of the consumer price index and gross salaries of all employees in the Republic of Croatia in the previous year, compared to the year preceding it (70:30, 50: 50 or 30:70, whichever is preferred). From July 1, 2019, it is aligned as follows: from January 1 to July 1 each calendar year according to the 70:30 or 30:70 model.

II. pillar

II. pillar has been effectively introduced starting January 2002. The II. pillar represents individual capitalized savings. Individual savings refer to personal assets of insured persons and the fact that paid funds are recorded in personal accounts, while capitalized savings refer to return on investment achieved upon payment to the selected compulsory pension fund. This form of pension insurance was introduced to expand the source of funding in relation to compulsory pension insurance based on generational solidarity, which sought to achieve greater individual responsibility for the safety of the elderly.

II. pillar includes compulsory insured persons of up to 40 years of age. The rate of contributions for persons insured in II. pillar amounts to 5 % of the gross salary, whereby insured persons may themselves choose a compulsory pension fund and compulsory pension fund category to which they will contribute the said amount. Persons compulsory insured in I. and II. pillar and insured persons who voluntarily chose II. pillar have the right in the process of exercising the right to a pension to choose in which system the pension will be realized, that is, the system which is more favourable for them (opt-out system). Insured persons can:

- Leave the II. pillar and get the pension exclusively from I. pillar;

- Stay in II. pillar and get the pension from both pillars (in this case, the pension from I. pillar is determined for the years of service completed by December 31, 2001, with a supplement of 27% and for the years of service completed from January 1, 2002, with a supplement of 20.25 %, determined by the factor of basic pension (0.75%).

Management of savings within the II. pillar is carried out through compulsory pension management companies offering pension funds, while the pay-out phase is carried out exclusively through pension insurance companies. The pension system based on capitalized savings is regulated by two statutory regulations, depending on whether they refer to the phase of accumulation and capitalization of contributions regulated by the Act on Compulsory Pension Funds[64] or the phase of pension pay-outs regulated by the Act on Pension Insurance Companies[65]. The Central Register of Insured Persons (REGOS) is the competent institution for insurance based on individual capitalized savings (II. pillar).

Compulsory pension fund is established by a pension company that manages such fund on its behalf and for the joint account of pension fund members. Pension fund may fall under categories A, B or C, and are managed by the same pension company. Pension funds of different categories have different investment strategies and vary according to membership limitations (considering life expectancy of savers/members), investment strategy and investment limitations. The assumed risk should be the lowest in category C funds, and the largest in category A pension funds.

The right to pension and based on individual capitalized savings – II. pillar is realized based on the Decision on Retirement Benefits issued by the Croatian Pension Insurance Institute (HZMO). From January 1, 2019, all insured persons who are insured in both pension pillars can, when they apply for old-age or early old-age pension, select whether they want to receive pension only from the I. pillar or pension from both pillars through a personal statement to the Central Register of Insured Persons (REGOS).

For a member of the fund to choose a more favourable pension, REGOS will collect informative pension calculations from the Croatian Pension Insurance Institute (HZMO) and the Pension Insurance Company (MOD) and submit them to the home address. If a member of the fund opts for pension only from the compulsory pension insurance based on generational solidarity (I. pillar), the HZMO will determine the pension as if the insured was only insured in the I pillar. The selection of this pension means that a member of the fund wants to leave II. pillar, i.e. compulsory pension insurance of individual capitalized savings, and the total capitalized funds from the personal account of the member of the fund are transferred to the state budget. If a member of the fund opts for a combined pension from I. and II. pillars, HZMO will determine the basic pension from compulsory pension insurance for generational solidarity and submit

[64] https://www.zakon.hr/z/708/Zakon-o-obveznim-mirovinskim-fondovima
[65] https://www.zakon.hr/z/712/Zakon-o-mirovinskim-osiguravaju%C4%87im-dru%C5%A1tvima

to REGOS the data from the Decision. Upon receipt of the Decision, which is provided to REGOS by HZMO, REGOS checks the data from the Decision regarding the status of the future pension beneficiary. It is checked whether the personal account of the future pension beneficiary is opened and whether he or she has exited from the II pillar. After selecting the pension insurance company, REGOS will close the personal account of the member of the fund and transfer the overall funds to the pension insurance company which will contact than the beneficiary for the conclusion of the pension agreement. The compulsory pension company that manages the compulsory pension fund has a deadline of five working days from the date of initiating the closing of the personal account to allocate funds to the payment account for II. pillar contributions. Upon settlement of the obligation by the custodian bank, the following working day it is verified whether the funds have been transferred to the account of the legal recipient of funds – the Raiffeisen Pension Insurance Company (currently the only MOD) that will pay the pension on the basis of individual capitalized savings. REGOS informs the Pension Insurance Company electronically on the data from R-POD form and the amount of transferred funds. Upon receipt of the aforementioned information, the pension insurance company will contact the future pension beneficiary regarding the conclusion of the Contract on pension based on individual capitalized savings.

If the old-age pension from the I. pillar is higher than 15% of the minimum pension from the I. pillar according to the Pension Insurance Act, the future pension beneficiary from II. pillar can decide on a partial, one-time cash payment of 15% in the gross amount of the total capitalized funds allocated to MOD.

III. pillar

Voluntary pension funds were also introduced in 2002 and complete the three-pillar system. III. pillar is a voluntary pension savings DC-based scheme. Voluntary pension schemes are either offered by voluntary pension funds or can be set up by trade unions and employers, making open and closed funds possible. Open-ended pension funds are open for membership to any natural person interested in becoming a member of an open-ended pension fund, whereas closed-ended pension funds form their membership out of natural persons who are either employed with an employer, or are trade union members, members of associations of self-employed persons or self-employed persons. Voluntary pension funds need to have at least 2,000 members two years after being established.

The payment of retirement benefits within the framework of mandatory pension insurance based on individual capitalised savings of members of mandatory pension funds is made by pension insurance companies only. The payment of retirement benefits within the framework of voluntary pension insurance based on individual capitalised savings of members of voluntary pension funds is made by pension insurance companies, but exceptionally, the payment of retirement benefits on a temporary basis may be made by voluntary pension funds under the conditions laid down in the Act on Voluntary Pension Funds.

The collection of funds within the framework of III. pillar of pension insurance is carried out through voluntary pension funds, while pay-outs of pensions are made by pension insurance companies, and, exceptionally, pension companies, that may carry out temporary pension pay-outs from voluntary pension funds. Pension reform, which entered into force on January 1, 2019, has also introduced the possibility of pension payments by the life insurance companies.

There are no limitations on membership. Also, there are no time restrictions on the duration of membership. A member may choose the amount, duration, and dynamics of payments to the fund. Payments are not compulsory and depend solely on payer's current capabilities. The membership in the fund is not terminated by termination of payments or irregular payments. All paid funds are personally owned by a member, no matter who their payer is, and they can be inherited in full. The only condition for using the funds is reaching 50 years of age.

The Act on Voluntary Pension Funds[66] regulates the establishment and operation of voluntary pension funds, while the Act on Pension Insurance Companies regulates the establishment and operation of pension insurance companies, pension schemes and pensions and their distribution. HANFA provides supervision over the business of pension insurance companies.

Overall, the returns of II. and III. pillar pension funds over different holding periods are presented in the table below.

Table HR.02 Average nominal and real net returns of Croatian II. pillar pension funds

Holding Period	Net Nominal Annualized Performance	Real Net Annualized Performance
1-year	7.75%	2.55%
3-years	5.40%	3.38%
5-years	4.90%	3.24%
7-year	6.01%	4.76%
10-years	6.16%	4.82%
Since inception	5.28%	3.25%

Source: Own elaboration, 2022

[66] https://www.zakon.hr/z/709/Zakon-o-dobrovoljnim-mirovinskim-fondovima

Table HR.03 Average nominal and real net returns of Croatian III. pillar pension funds		
Holding Period	Net Nominal Annualized Performance	Real Net Annualized Performance
1-year	7.20%	2.00%
3-years	4.99%	2.97%
5-years	3.91%	2.25%
7-year	4.73%	3.48%
10-years	5.75%	4.41%
Since inception	5.54%	3.51%

Source: Own elaboration, 2022

Pension Vehicles

II. pillar – Mandatory Pension Funds

There have been 4 mandatory pension asset management companies operating in Croatia in 2021 (HANFA, 2022):

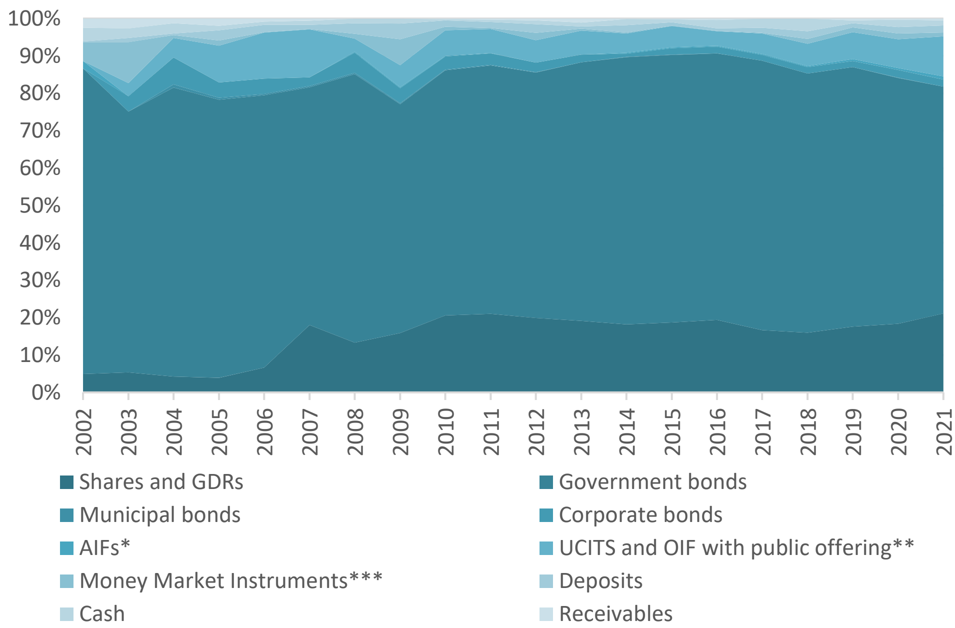
1. Allianz ZB d.o.o. društvo za upravljanje obveznim i dobrovoljnim mirovinskim fondovima
2. ERSTE d.o.o. - društvo za upravljanje obveznim i dobrovoljnim mirovinskim fondovima
3. PBZ CROATIA OSIGURANJE d.d. za upravljanje obveznim mirovinskim fondovima
4. Raiffeisen društvo za upravljanje obveznim i dobrovoljnim mirovinskim fondovima dioničko društvo

There are 12 mandatory pension funds offered to savers, while each mandatory pension company manages 3 pension funds with different investment strategy:

1. Type "A" mandatory pension fund with riskier investing strategy. Members of this fund can be persons who are at least 10 years old until the age requirements for acquiring the right to an old-age pension are met. At least 30% of the fund's net assets are invested in bonds of the Republic of Croatia, EU or OECD countries. Maximum 55% of the fund's net assets are allocated in shares of issuers from the Republic of Croatia, EU member states or OECD countries and at least 40% of the fund's net assets are denominated in Kuna.
2. Type "B" mandatory pension fund – balanced investment strategy. Initially, all members will be members of this fund, unless they choose Fund A or C themselves. At least 50% of the fund's net assets are invested in bonds of the Republic of Croatia, EU or OECD countries. Maximum 35% of the fund's net assets are invested in shares of issuers from the Republic of Croatia, EU member states or OECD countries and at least 60% of the fund's net assets are denominated in Kuna.

3. Type “C” mandatory pension fund – conservative investment strategy. It is suitable for older members of the fund who have less than 5 years left to meet the age requirements for acquiring the right to an old-age pension. According to this condition, REGOS will automatically transfer policyholders from the category B fund to the category C fund. At least 70% of the fund's net assets should be allocated in bonds of the Republic of Croatia, EU member states or OECD countries. Investment in shares is not allowed, and exposure to investment funds is limited to 10%. At least 90% of the fund's net assets are denominated in Kuna.

Portfolio structure of the mandatory pension funds is presented below.



Source: Own elaboration based on HANFA data, 2022

Considering the portfolio structure of all mandatory pension fund, most of the investments (almost 80%) are allocated in government and municipal bonds.

III. pillar – Voluntary Pension Funds

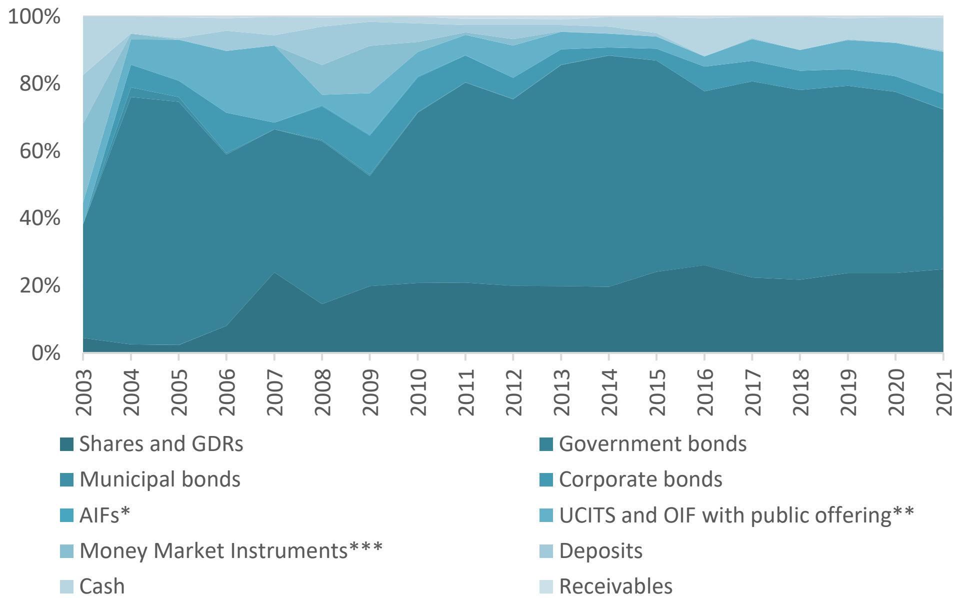
Voluntary pension savings scheme offers more flexibility for providers. There are 4 voluntary pension asset management companies in Croatia:

1. Allianz ZB d.o.o. društvo za upravljanje obveznim i dobrovoljnim mirovinskim fondovima
2. CROATIA osiguranje mirovinsko društvo za upravljanje dobrovoljnim mirovinskim fondom d.o.o.

3. ERSTE d.o.o. - društvo za upravljanje obveznim i dobrovoljnim mirovinskim fondovima
4. Raiffeisen društvo za upravljanje obveznim i dobrovoljnim mirovinskim fondovima dioničko društvo

These companies manage mandatory as well as voluntary pension funds. Within the III. pillar, the companies can offer open-ended funds to any member as well as closed-ended funds to predefined range of members. Currently (as of December 31, 2021), there have been available data for 17 closed-ended funds and 8 open-ended voluntary pension funds offered to savers. However, open-ended funds manage more than 80% of all III. pillar assets.

Portfolio structure of voluntary pension funds is presented below.



Source: Own elaboration based on See Capital Markets data, 2022

Voluntary pension funds can be considered more riskier compared to the mandatory pension funds. Almost 20% of assets is allocated into equities and equities based UCITs funds and 60% in government bonds.

Charges

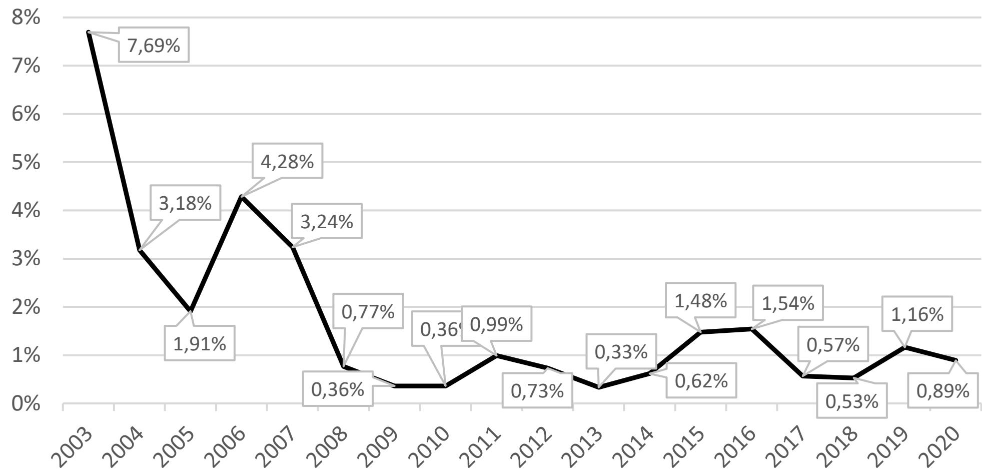
Croatian II. pillar pension funds managed by 4 companies do exhibit regulated fee policy ensuring relatively low level of fees. Detailed structure of fees of mandatory pension funds offered within II. pillar is presented below.

Table HR.04 Charges and fees in Croatian II. pillar pension funds		
Fund name	**Fee type**	**2021**
AZ obvezni mirovinski fond kategorije A	Management fee	0.27% p.a.
	Exit fee	0.80% in 1 year, 0.40% in 2 year, 0.20% in 3 year and than 0.00%.
	Entry fee	0.50%
	Depository fee	0.015% p.a.
	Total cost indicator	0.31%
AZ obvezni mirovinski fond kategorije B	Management fee	0.27%
	Exit fee	0.80% in 1 year, 0.40% in 2 year, 0.20% in 3 year and than 0.00%.
	Entry fee	0.50%
	Depository fee	0.015% p.a.
	Total cost indicator	0.30%
AZ obvezni mirovinski fond kategorije C	Management fee	0.27%
	Exit fee	0.80% in 1 year, 0.40% in 2 year, 0.20% in 3 year and than 0.00%.
	Entry fee	0.5%
	Depository fee	0.015% p.a.
	Total cost indicator	0.30%
ERSTE PLAVI OBVEZNI MIROVINSKI FOND KATEGORIJE A	Management fee	0.27% p.a.
	Exit fee	0.80% in 1 year, 0.40% in 2 year, 0.20% in 3 year and than 0.00%.
	Entry fee	0.50%
	Depository fee	0.1% p.a. (max. 0.015% p.a.)
	Total cost indicator	0.3999%
ERSTE PLAVI OBVEZNI MIROVINSKI FOND KATEGORIJE B	Management fee	0.27% p.a.
	Exit fee	0.80% in 1 year, 0.40% in 2 year, 0.20% in 3 year and than 0.00%.
	Entry fee	0.50%
	Depository fee	0.1% p.a. (max. 0.015% p.a.)
	Total cost indicator	0.3287%
ERSTE PLAVI OBVEZNI MIROVINSKI FOND KATEGORIJE C	Management fee	0.27%
	Exit fee	0.80% in 1 year, 0.40% in 2 year, 0.20% in 3 year and than 0.00%.
	Entry fee	0.50%
	Depository fee	0.1% p.a. (max. 0.015% p.a.)
	Total cost indicator	0.3070%
PBZ CROATIA OSIGURANJE obvezni mirovinski fond - kategorija A	Management fee	0.27% p.a.
	Exit fee	0.80% in 1 year, 0.40% in 2 year, 0.20% in 3 year and than 0.00%.
	Entry fee	0.50%
	Depository fee	0.019% p.a.

	Total cost indicator	0.39%
PBZ CROATIA OSIGURANJE obvezni mirovinski fond - kategorija B	Management fee	0.27% p.a.
	Exit fee	0.80% in 1 year, 0.40% in 2 year, 0.20% in 3 year and than 0.00%.
	Entry fee	0.50%
	Depository fee	0.019% p.a.
	Total cost indicator	0.32%
PBZ CROATIA OSIGURANJE obvezni mirovinski fond - kategorija C	Management fee	0.27% p.a.
	Exit fee	0.80% in 1 year, 0.40% in 2 year, 0.20% in 3 year and than 0.00%.
	Entry fee	0.50%
	Depository fee	0.019% p.a.
	Total cost indicator	0.31%
Raiffeisen obvezni mirovinski fond kategorije A	Management fee	0.27%
	Exit fee	0.80% in 1 year, 0.40% in 2 year, 0.20% in 3 year and than 0.00%.
	Entry fee	0.50%
	Depository fee	0.017% p.a.
	Total cost indicator	0.34%
Raiffeisen obvezni mirovinski fond kategorije B	Management fee	0.27%
	Exit fee	0.80% in 1 year, 0.40% in 2 year, 0.20% in 3 year and than 0.00%.
	Entry fee	0.50%
	Depository fee	0.017% p.a.
	Total cost indicator	0.31%
Raiffeisen obvezni mirovinski fond kategorije C	Management fee	0.27% p.a.
	Exit fee	0.80% in 1 year, 0.40% in 2 year, 0.20% in 3 year and than 0.00%.
	Entry fee	0.50%
	Depository fee	0.017% p.a.
	Total cost indicator	0.30%

Source: Own elaboration using funds prospectuses, 2022

Obtaining data for voluntary pension funds is quite challenging and only average cost ration for all voluntary pension funds is available (see graph below). The fee structure suggests that the total costs are quite dependent on the overall performance and thus the performance-tied fees play key role in the fee structure of voluntary pension funds in Croatia. Unfortunately, we have not been able to gather the data on the fee structure for the year 2021 and present the data only until 2020.



Source: Own elaboration, 2021

Taxation

Taxation of the mandatory pension scheme (II. pillar) is of the EET type. Contributions and investment income are tax-exempt, whereas benefits are taxed. The tax allowance for pensioners is 1.7 times higher than for employees, meaning that pensions are only modestly taxed.

At each pension payment, as well as a one-time payment of 15% of the total capitalized funds allocated to MOD, the pension insurance company calculates and pays income tax and surtax on income tax in accordance with the Income Tax Act and pays the net amount to the pension beneficiary. Tax rates for pensioners are reduced and are 12% and 18%, depending on tax brackets. Based on the final income tax calculation that is done by the Tax Administration, the pension beneficiary may be required to pay a tax or may be entitled to a refund of overpaid income tax, depending on the received receipts and the personal deductions used in that year.

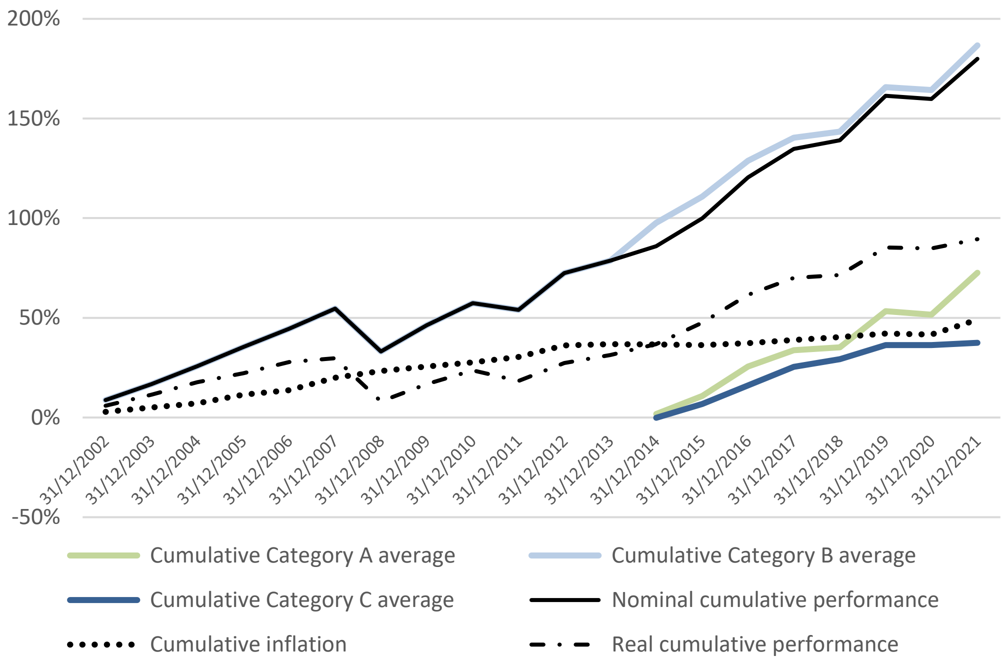
Voluntary pension savings (III. pillar) are the only form of saving which includes two types of state incentives: state incentive funds and tax incentives for employers. Croatia encourages pension savings and approves the incentive to all members of III. pillar in the amount of 15% of the annual payment, up to a maximum of HRK 5,000.00 (672 Euro), that is, the highest state incentive can amount to HRK 750.00 (101 Euro). Every resident can exercise the right to receive incentives only during the period that he/she pays compulsory pension insurance – II. pillar. The membership in a voluntary pension fund offers its member the option of voluntary pension savings being paid by his employer. All payments made by the employer in III. pillar of pension insurance up to the monthly amount of HRK 500 (67.2 Euro), that is, up to HRK 6,000 (806.5 Euro) a year, are not considered a salary. That amount is considered a tax-recognized expense or employer's expense. Paid pension benefits are subject to personal income tax.

Therefore, we can say that the taxation scheme for III. pillar pension savings is EET with exceptions.

Pension Returns

II. pillar

Mandatory pension funds have beaten the inflation over the analysed period of 2002 – 2020. The graph below shows the cumulative performance of mandatory pension funds compared to the inflation (dotted line on the graph below).



Source: Own elaboration, 2022

The table below presents the annual nominal as well as real performance of mandatory pension funds in Croatia.

Table HR 05 Nominal and Real Returns of Mandatory pension funds in Croatia

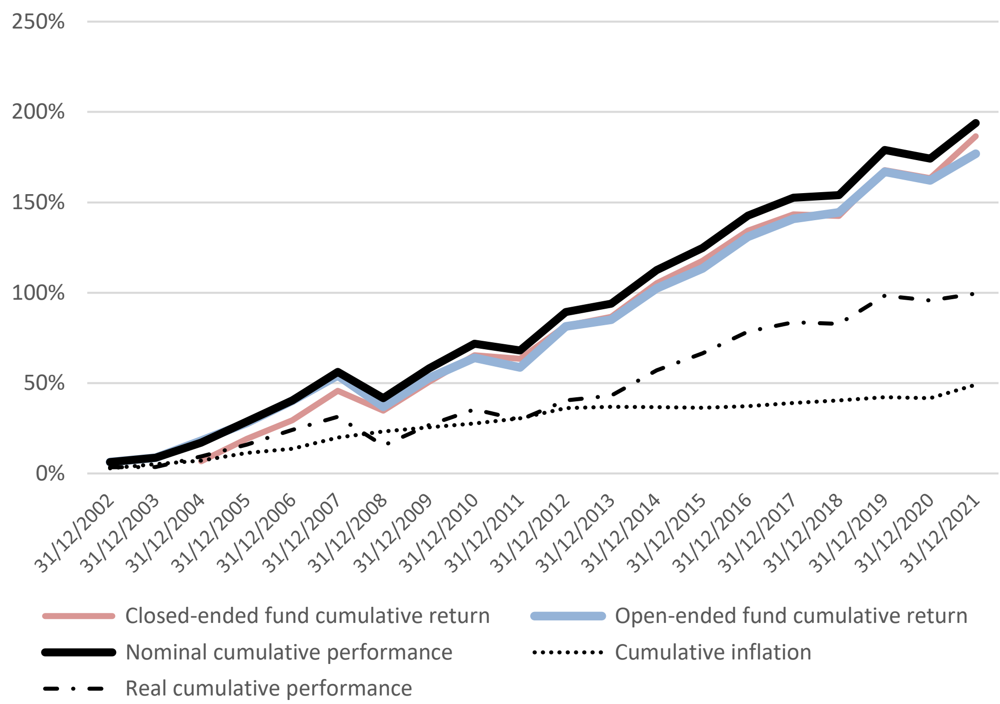
Year	Nominal return after charges, before inflation and taxes		Real return after charges and inflation and before taxes	
2002	8.77%		5.92%	
2003	7.33%		5.18%	
2004	7.66%		5.70%	
2005	7.77%		3.79%	
2006	6.64%		4.52%	
2007	7.03%		1.62%	
2008	-13.88%		-16.72%	
2009	9.84%		8.00%	
2010	3.63%		5.89%	
2011	-2.20%	5.28%	-4.34%	3.25%
2012	12.05%		7.65%	
2013	3.63%		3.18%	
2014	5.90%		6.00%	
2015	7.50%		7.80%	
2016	10.21%		9.50%	
2017	6.50%		5.23%	
2018	1.86%		0.86%	
2019	9.32%		8.06%	
2020	-0.59%		-0.29%	
2021	7.75%		2.55%	

Source: Own calculations, 2022

III. pillar

Voluntary pension funds have achieved slightly higher cumulative performance when compared to the II. pillar peers. This could be attributed to the more riskier investment strategy. However, when inspecting the performance on a fund level, there are differences attributed to the different investment strategies.

The graph below presents the cumulative performance of all voluntary pension funds in Croatia.



Source: Own elaboration, 2022

The table below presents the nominal and real annual returns of voluntary pension funds offered in Croatia.

Table HR 06 Nominal and Real Returns of Voluntary pension funds in Croatia						
2002	Nominal return after charges, before inflation and taxes	6.29%	5.54%	Real return after charges and inflation and before taxes	3.44%	3.51%
2003		2.22%			0.07%	
2004		7.71%			5.76%	
2005		9.96%			5.98%	
2006		9.14%			7.03%	
2007		11.24%			5.83%	
2008		-9.35%			-12.18%	
2009		11.69%			9.85%	
2010		8.53%			6.80%	
2011		-2.16%			-4.30%	
2012		12.72%			8.32%	
2013		2.43%			1.97%	
2014		9.63%			9.73%	
2015		5.73%			6.03%	
2016		7.94%			7.23%	
2017		4.12%			2.85%	
2018		0.52%			-0.48%	
2019		9.83%			8.57%	
2020		-1.71%			-1.41%	
2021		7.20%			2.00%	

Source: Own elaboration, 2022

Overall, both mandatory and voluntary pension funds were able to beat inflation on a cumulative basis and can be considered wealth building for savers.

Conclusions

Croatian pension system offers rather low replacement rates from the state organized I. pillar. This leaves the working population to rely on individual savings and thus the importance of mandatory as well as voluntary pension savings will rise over time and will play a significant role of one´s income during the retirement.

Mandatory as well as voluntary pension funds have provided the savers with solid returns over the last 18 years. II. pillar is compulsory for the working population and thus the coverage ratio will be expected to rise in future. The problem could be seen in rather low coverage ratio within the III. pillar, where only 12% of working population saves for retirement.

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Policy considerations

Understating weak points of Croatian pension system (low coverage ratio and relatively low contribution rates for funded schemes), the pension system could be improved by:

1. allowing for additional voluntary contributions for mandatory pension pillar on top of 5% contribution rate envisaged by the current law as the II. pillar offers quite solid performance with low cost ratio;
2. increase indirect state support and further enhance the tax exemption for III. pillar contributions in order to increase the coverage ratio.

Overall, the performance of Croatian pension funds could be considered solid, compared to other peers in other countries. However, the performance is driven mostly by bond yields of domestic issuers, which would not hold for the longer period.

Acronyms

AIF	Alternative Investment Fund
AMC	Annual Management Charges
AuM	Assets under Management
BE	Belgium
BG	Bulgaria
Bln	Billion
BPETR	'Barclay's Pan-European High Yield Total Return' Index
CAC 40	'Cotation Assistée en Continu 40' Index
CMU	Capital Markets Union
DAX 30	'Deutsche Aktieindex 30' Index
DB	Defined Benefit plan
DC	Defined Contribution plan
DE	Germany
DG	Directorate General of the Commission of the European Union
DK	Denmark
DWP	United Kingdom's Governmental Agency Department for Work and Pensions
EBA	European Banking Authority
EE	Estonia
EEE	Exempt-Exempt-Exempt Regime
EET	Exempt-Exempt-Tax Regime
ETF	Exchange-Traded Fund
EIOPA	European Insurance and Occupational Pensions Authority
ES	Spain
ESAs	European Supervisory Authorities
ESMA	European Securities and Markets Authority
EU	European Union
EURIBOR	Euro InterBank Offered Rate
EX	Executive Summary
FR	France
FSMA	Financial Services and Market Authority (Belgium)
FSUG	Financial Services Users Group - European Commission's Expert Group
FTSE 100	The Financial Times Stock Exchange 100 Index
FW	Foreword
GDP	Gross Domestic Product
HICP	Harmonised Indices of Consumer Prices
IBEX 35	Índice Bursátil Español 35 Index

IKZE	'Indywidualne konto zabezpieczenia emerytalnego' – Polish specific Individual pension savings account
IRA	United States specific Individual Retirement Account
IT	Italy
JPM	J&P Morgan Indices
KIID	Key Investor Information Document
LV	Latvia
NAV	Net Asset Value
Mln	Million
MSCI	Morgan Stanley Capital International Indices
NL	Netherlands
OECD	The Organisation for Economic Co-Operation and Development
OFT	United Kingdom's Office for Fair Trading
PAYG	Pay-As-You-Go Principle
PIP	Italian specific 'Individual Investment Plan'
PL	Poland
PRIIP(s)	Packaged Retail and Insurance-Based Investment Products
RO	Romania
S&P	Standard & Poor Indexes
SE	Sweden
SK	Slovakia
SME	Small and Medium-sized Enterprise
SPIVA Scorecard	Standard & Poor Dow Jones' Indices Research Report on Active Management performances
TEE	Tax-Exempt-Exempt Regime
TCR/TER	Total Cost Ratio/ Total Expense Ratio
UCITS	Undertakings for the Collective Investment of Transferable Securities
UK	United Kingdom

Glossary of terms

Accrued benefits* – is the amount of accumulated pension benefits of a pension plan member on the basis of years of service.

Accumulated assets* – is the total value of assets accumulated in a pension fund.

Active member* – is a pension plan member who is making contributions (and/or on behalf of whom contributions are being made) and is accumulating assets.

AIF(s) – or Alternative Investment Funds are a form of collective investment funds under E.U. law that do not require authorization as a UCITS fund.[289]

Annuity* – is a form of financial contract mostly sold by life insurance companies that guarantees a fixed or variable payment of income benefit (monthly, quarterly, half-yearly, or yearly) for the life of a person(s) (the annuitant) or for a specified period of time. It is different than a life insurance contract which provides income to the beneficiary after the death of the insured. An annuity may be bought through instalments or as a single lump sum. Benefits may start immediately or at a pre-defined time in the future or at a specific age.

Annuity rate* – is the present value of a series of payments of unit value per period payable to an individual that is calculated based on factors such as the mortality of the annuitant and the possible investment returns.

Asset allocation* – is the act of investing the pension fund's assets following its investment strategy.

Asset management* – is the act of investing the pension fund's assets following its investment strategy.

Asset manager* – is(are) the individual(s) or entity(ies) endowed with the responsibility to physically invest the pension fund assets. Asset managers may also set out the investment strategy for a pension fund.

Average earnings scheme* – is a scheme where the pension benefits earned for a year depend on how much the member's earnings were for the given year.

Basic state pension* – is a non-earning related pension paid by the State to individuals with a minimum number of service years.

Basis points (bps) – represent the 100th division of 1%.

Benchmark (financial) – is a referential index for a type of security. Its aim is to show, customized for a level and geographic or sectorial focus, the general price or performance of the market for a financial instrument.

[289] See Article 4(1) of Directive 2011/61/EU of the European Parliament and of the Council of 8 June 2011 on Alternative Investment Fund Managers and amending Directives 2003/41/EC and 2009/65/EC and Regulations (EC) No 1060/2009 and (EU) No 1095/2010, OJ L 174, 1.7.2011, p. 1–73.

Beneficiary* – is an individual who is entitled to a benefit (including the plan member and dependants).

Benefit* – is a payment made to a pension fund member (or dependants) after retirement.

Bonds – are instruments that recognize a debt. Although they deliver the same utility as bank loans, i.e., enabling the temporary transfer of capital from one person to another, with or without a price (interest) attached, bonds can also be issued by non-financial institutions (States, companies) and by financial non-banking institutions (asset management companies). In essence, bonds are considered more stable (the risk of default is lower) and in theory deliver a lower, but fixed, rate of profit. Nevertheless, Table EX2 of the Executive Summary shows that the aggregated European Bond Index highly overperformed the equity one.

Closed pension funds* – are the funds that support only pension plans that are limited to certain employees. (e.g., those of an employer or group of employers).

Collective investment schemes – are financial products characterised by the pooling of funds (money or asset contributions) of investors and investing the total into different assets (securities) and managed by a common asset manager. Under E.U. law collective investment schemes are regulated under 6 different legal forms: UCITS (see below), the most common for individual investors; AIFs (see above), European Venture Capital funds (EuVECA), European Long-Term Investment Funds (ELTIFs), European Social Entrepreneurship Funds (ESEF) or Money Market Funds.[290]

Contribution* – is a payment made to a pension plan by a plan sponsor or a plan member.

Contribution base* – is the reference salary used to calculate the contribution.

Contribution rate* – is the amount (typically expressed as a percentage of the contribution base) that is needed to be paid into the pension fund.

Contributory pension scheme* – is a pension scheme where both the employer and the members have to pay into the scheme.

Custodian* – is the entity responsible, as a minimum, for holding the pension fund assets and for ensuring their safekeeping.

Deferred member* – is a pension plan member that no longer contributes to or accrues benefits from the plan but has not yet begun to receive retirement benefits from that plan.

Deferred pension* – is a pension arrangement in which a portion of an employee's income is paid out at a date after which that income is actually earned.

Defined benefit (DB) occupational pension plans* – are occupational plans other than defined contributions plans. DB plans generally can be classified into one of three main types, "traditional", "mixed" and "hybrid" plans. These are schemes where "the pension payment is defined as a percentage of income and employment career. The employee receives a thus pre-defined pension and does not bear the risk of longevity and the risk of investment. Defined

[290] See European Commission, 'Investment Funds' (28 August 2019) https://ec.europa.eu/info/business-economy-euro/growth-and-investment/investment-funds_en.

Benefits schemes may be part of an individual employment contract or collective agreement. Pension contributions are usually paid by the employee and the employer".[291]

"Traditional" DB plan* – is a DB plan where benefits are linked through a formula to the members' wages or salaries, length of employment, or other factors.

"Hybrid" DB plan* – is a DB plan where benefits depend on a rate of return credited to contributions, where this rate of return is either specified in the plan rules, independently of the actual return on any supporting assets (e.g. fixed, indexed to a market benchmark, tied to salary or profit growth, etc.), or is calculated with reference to the actual return of any supporting assets and a minimum return guarantee specified in the plan rules.

"Mixed" DB plan* – is a DB plans that has two separate DB and DC components, but which are treated as part of the same plan.

Defined contribution (DC) occupational pension plans* – are occupational pension plans under which the plan sponsor pays fixed contributions and has no legal or constructive obligation to pay further contributions to an ongoing plan in the event of unfavourable plan experience. These are schemes where "the pension payment depends on the level of defined pension contributions, the career and the returns on investments. The employee has to bear the risk of longevity and the risk of investment. Pension contributions can be paid by the employee and/or the employer and/or the state".[292]

Dependency ratio* – are occupational pension plans under which the plan sponsor pays fixed contributions and has no legal or constructive obligation to pay further contributions to an ongoing plan in the event of unfavourable plan experience.

Early retirement* – is a situation when an individual decides to retire earlier later and draw the pension benefits earlier than their normal retirement age.

Economic dependency ratio* – is the division between the number of inactive (dependent) population and the number of active (independent or contributing) population. It ranges from 0% to 100% and it indicates how much of the inactive population's (dependent) consumption is financed from the active population's (independent) contributions.[293] In general, the inactive (dependent) population is represented by children, retired persons and persons living on social benefits.

EET system* – is a form of taxation of pension plans, whereby contributions are exempt, investment income and capital gains of the pension fund are also exempt, and benefits are taxed from personal income taxation.

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[291] Werner Eichhorst, Maarten Gerard, Michael J. Kendzia, Christine Mayrhruber, Connie Nielsen, Gerhard Runstler, Thomas Url, 'Pension Systems in the EU: Contingent Liabilities and Assets in the Public and Private Sector' EP Directorate General for Internal Policies IP/A/ECON/ST/2010-26.

[292] Ibid.

[293] For more detail on the concept, see Elke Loichinger, Bernhard Hammer, Alexia Prskawetz, Michael Freiberger, Joze Sambt, 'Economic Dependency Ratios: Present Situation and Future Scenarios' MS13 Policy Paper on Implications of Population Ageing for Transfer Systems, Working Paper no. 74, 18th December 2014, 3.

Equity (or stocks/shares) – are titles of participation to a publicly listed company's economic activity. With regards to other categorizations, an equity is also a security, a financial asset or, under E.U. law, a transferable security.[294]

ETE system* – is a form of taxation whereby contributions are exempt, investment income and capital gains of the pension fund are taxed, and benefits are also exempt from personal income taxation.

ETF(s) – or Exchange-Traded Funds are investment funds that are sold and bought on the market as an individual security (such as shares, bonds). ETFs are structured financial products, containing a basket of underlying assets, and are increasingly more used due to the very low management fees that they entail.

Fund member* – is an individual who is either an active (working or contributing, and hence actively accumulating assets) or passive (retired, and hence receiving benefits), or deferred (holding deferred benefits) participant in a pension plan.

Funded pension plans* – are occupational or personal pension plans that accumulate dedicated assets to cover the plan's liabilities.

Funding ratio (funding level) * – is the relative value of a scheme's assets and liabilities, usually expressed as a percentage figure.

Gross rate of return* – is the rate of return of an asset or portfolio over a specified time period, prior to discounting any fees of commissions.

Gross/net replacement rate – is the ratio between the pre-retirement gross or net income and the amount of pension received by a person after retirement. The calculation methodology may differ from source to source as the average working life monthly gross or net income can used to calculate it (divided by the amount of pension) or the past 5 year's average gross income etc. (see below **OECD net replacement rate**).

Group pension funds* – are multi-employer pension funds that pool the assets of pension plans established for related employers.

Hedging and hedge funds – while hedging is a complex financial technique (most often using derivatives) to protect or reduce exposure to risky financial positions or to financial risks (for instance, currency hedging means reducing exposure to the volatility of a certain currency), a hedge fund is an investment pool that uses complex and varying investment techniques to generate profit.

Indexation* – is the method with which pension benefits are adjusted to take into account changes in the cost of living (e.g., prices and/or earnings).

Individual pension plans* – is a pension fund that comprises the assets of a single member and his/her beneficiaries, usually in the form of an individual account.

[294] Article 4(44) of Directive 2014/65/EU of the European Parliament and of the Council of 15 May 2014 on markets in financial instruments and amending Directive 2002/92/EC and Directive 2011/61/EU, OJ L 173, p. 349–496 (MiFID II).

Industry pension funds* – are funds that pool the assets of pension plans established for unrelated employers who are involved in the same trade or businesses.

Mandatory contribution* – is the level of contribution the member (or an entity on behalf of the member) is required to pay according to scheme rules.

Mandatory occupational plans* – Participation in these plans is mandatory for employers. Employers are obliged by law to participate in a pension plan. Employers must set up (and make contributions to) occupational pension plans which employees will normally be required to join. Where employers are obliged to offer an occupational pension plan, but the employees' membership is on a voluntary basis, these plans are also considered mandatory.

Mandatory personal pension plans* - are personal plans that individuals must join, or which are eligible to receive mandatory pension contributions. Individuals may be required to make pension contributions to a pension plan of their choice normally within a certain range of choices or to a specific pension plan.

Mathematical provisions (insurances) – or *mathematical reserves* or *reserves*, are the value of liquid assets set aside by an insurance company that would be needed to cover all current liabilities (payment obligations), determined using actuarial principles.

Minimum pension* – is the minimum level of pension benefits the plan pays out in all circumstances.

Mixed indexation* – is the method with which pension benefits are adjusted taking into account changes in both wages and prices.

Money market instruments – are short-term financial products or positions (contracts) that are characterized by the very high liquidity rate, such as deposits, short-term loans, repo-agreements and so on.

MTF – multilateral trading facility, is the term used by the revised Markets in Financial Instruments Directive (MiFID II) to designate securities exchanges that are not a regulated market (such as the London Stock Exchange, for example).

Multi-employer pension funds* – are funds that pool the assets of pension plans established by various plan sponsors. There are three types of multi-employer pension funds:

a) for related employers i.e., companies that are financially connected or owned by a single holding group (group pension funds);

b) for unrelated employers who are involved in the same trade or business (industry pension funds);

c) for unrelated employers that may be in different trades or businesses (collective pension funds).

Money-Weighted Returns (MWR) - also referred to as the internal rate of return, is a measurement of performance that takes into account cash flows (contributions) when calculating returns.

NAV – Net Asset Value, or the amount to which the market capitalisation of a financial product (for this report, pension funds' or insurance funds' holdings) or a share/unit of it arises at a given point. In general, the Net Asset Value is calculated per unit or share of a collective investment scheme using the daily closing market prices for each type of security in the portfolio.

Net rate of return* – is the rate of return of an asset or portfolio over a specified time period, after discounting any fees of commissions.

Normal retirement age* – is the age from which the individual is eligible for pension benefits.

Non-contributory pension scheme* – is a pension scheme where the members do not have to pay into scheme.

Occupational pension plans* – access to such plans is linked to an employment or professional relationship between the plan member and the entity that establishes the plan (the plan sponsor). Occupational plans may be established by employers or groups of thereof (e.g., industry associations) and labour or professional associations, jointly or separately. The plan may be administrated directly by the plan sponsor or by an independent entity (a pension fund or a financial institution acting as pension provider). In the latter case, the plan sponsor may still have oversight responsibilities over the operation of the plan.

Eurostat aggregate replacement rate for pensions refers to median individual pension income of population aged 65-74 relative to median individual earnings from work of population aged 50-59, excluding other social benefits.

Old-age dependency ratio - defined as the ratio between the total number of elderly persons when they are generally economically inactive (aged 65 and above) and the number of persons of working age.[295] It is a sub-indicator of the economic dependency ratio and focuses on a country's public (state) pension system's reliance on the economically active population's pensions (or social security) contributions. It is a useful indicator to show whether a public (Pillar I) pension scheme is under pressure (when the ratio is high, or the number of retirees and the number of workers tend to be proportionate) or relaxed (when the ratio is low, or the number of retirees and the number of workers tend to be disproportionate). For example, a low old-age dependency ratio is 20%, meaning that 5 working people contribute for one retiree's pension.

Open pension funds* – are funds that support at least one plan with no restriction on membership.

Pension assets* – are all forms of investment with a value associated to a pension plan.

Pension fund administrator* – is(are) the individual(s) ultimately responsible for the operation and oversight of the pension fud.

Pension fund governance* – is the operation and oversight of a pension fund. The governing body is responsible for administration, but may employ other specialists, such as actuaries,

[295] See Eurostat definition: http://ec.europa.eu/eurostat/web/products-datasets/product?code=tsdde511.

custodians, consultants, asset managers and advisers to carry out specific operational tasks or to advise the plan administration or governing body.

Pension fund managing company* – is a type of administrator in the form of a company whose exclusive activity is the administration of pension funds.

Pension funds* – the pool of assets forming an independent legal entity that are bought with the contributions to a pension plan for the exclusive purpose of financing pension plan benefits. The plan/fund members have a legal or beneficial right or some other contractual claim against the assets of the pension fund. Pension funds take the form of either a special purpose entity with legal personality (such as a trust, foundation, or corporate entity) or a legally separated fund without legal personality managed by a dedicated provider (pension fund management company) or other financial institution on behalf of the plan/fund members.

Pension insurance contracts* – are insurance contracts that specify pension plans contributions to an insurance undertaking in exchange for which the pension plan benefits will be paid when the members reach a specified retirement age or on earlier exit of members from the plan. Most countries limit the integration of pension plans only into pension funds, as the financial vehicle of the pension plan. Other countries also consider the pension insurance contract as the financial vehicle for pension plans.

Pension plan* – is a legally binding contract having an explicit retirement objective (or – in order to satisfy tax-related conditions or contract provisions – the benefits cannot be paid at all or without a significant penalty unless the beneficiary is older than a legally defined retirement age). This contract may be part of a broader employment contract, it may be set forth in the plan rules or documents, or it may be required by law. In addition to having an explicit retirement objective, pension plans may offer additional benefits, such as disability, sickness, and survivors' benefits.

Pension plan sponsor* – is an institution (e.g., company, industry/employment association) that designs, negotiates, and normally helps to administer an occupational pension plan for its employees or members.

Pension regulator* – is a governmental authority with competence over the regulation of pension systems.

Pension supervisor* – is a governmental authority with competence over the supervision of pension systems.

Personal pension plans* - Access to these plans does not have to be linked to an employment relationship. The plans are established and administered directly by a pension fund or a financial institution acting as pension provider without any intervention of employers. Individuals independently purchase and select material aspects of the arrangements. The employer may nonetheless make contributions to personal pension plans. Some personal plans may have restricted membership.

Private pension funds* – is a pension fund that is regulated under private sector law.

Private pension plans* – is a pension plan administered by an institution other than general government. Private pension plans may be administered directly by a private sector employer acting as the plan sponsor, a private pension fund or a private sector provider. Private pension plans may complement or substitute for public pension plans. In some countries, these may include plans for public sector workers.

Public pension plans* – are pensions funds that are regulated under public sector law.

Public pension plans* – are the social security and similar statutory programmes administered by the general government (that is central, state, and local governments, as well as other public sector bodies such as social security institutions). Public pension plans have been traditionally PAYG financed, but some OECD countries have partial funding of public pension liabilities or have replaced these plans by private pension plans.

Rate of return* – is the income earned by holding an asset over a specified period.

REIT(s) or Real Estate Investment Trust(s) is the most common acronym and terminology used to designate special purpose investment vehicles (in short, companies) set up to invest and commercialise immovable goods (real estate) or derived assets. Although the term comes from the U.S. legislation, in the E.U. there are many forms of REITs, depending on the country since the REIT regime is not harmonised at E.U. level.

Replacement ratio* – is the ratio of an individual's (or a given population's) (average) pension in a given time period and the (average) income in a given time period.

Service period* – is the length of time an individual has earned rights to a pension benefit.

Single employer pension funds* – are funds that pool the assets of pension plans established by a single sponsor.

Summary Risk Reward Indicator - a measurement developed by the European Securities and Markets Authority (former CESR) to be included in the Key Investor Information Document (KIID) for UCITS (undertakings for collective investment in transferable securities) to reflect the risk profile of a certain fund.

Supervisory board* – is(are) the individual(s) responsible for monitoring the governing body of a pension entity.

System dependency ratio* – typically defined as the ratio of those receiving pension benefits to those accruing pension rights.

TEE system* – is a form of taxation of pension plans whereby contributions are taxed, investment income and capital gains of the pension fund are exempt, and benefits are also exempt from personal income taxation.

Time-Weighted Returns (TWR) - is the standard method of calculating returns (and performance) of an investment and simply represents the growth/decrease in value without incorporating the distorting effects of cash inflows and outflows (for pensions, that means contributions and

Trust* – is a legal scheme, whereby named people (termed trustees) hold property on behalf of other people (termed beneficiaries).

Trustee* – is a legal scheme, whereby named people (termed trustees) hold property on behalf of other people (termed beneficiaries).

UCITS – or Undertakings for Collective Investment in Transferable Securities, is the legal form under E.U. law for mutual investment funds that are open to pool and invest funds from any individual or institutional investor, and are subject to specific authorisation criteria, investment limits and rules. The advantage of UCITS is the general principle of home-state authorisation and mutual recognition that applies to this kind of financial products, meaning that a UCITS fund established and authorised in one E.U. Member State can be freely distributed in any other Member State without any further formalities (also called *E.U. fund passporting*).

Unfunded pension plans* – are plans that are financed directly from contributions from the plan sponsor or provider and/or the plan participant. Unfunded pension plans are said to be paid on a current disbursement method (also known as the pay as you go, PAYG, method). Unfunded plans may still have associated reserves to cover immediate expenses or smooth contributions within given time periods. Most OECD countries do not allow unfunded private pension plans.

Unprotected pension plan* – is a plan (personal pension plan or occupational defined contribution pension plan) where the pension plan/fund itself or the pension provider does not offer any investment return or benefit guarantees or promises covering the whole plan/fund.

Voluntary contribution – is an extra contribution paid in addition to the mandatory contribution a member can pay to the pension fund in order to increase the future pension benefits.

Voluntary occupational pension plans - The establishment of these plans is voluntary for employers (including those in which there is automatic enrolment as part of an employment contract or where the law requires employees to join plans set up on a voluntary basis by their employers). In some countries, employers can on a voluntary basis establish occupational plans that provide benefits that replace at least partly those of the social security system. These plans are classified as voluntary, even though employers must continue sponsoring these plans in order to be exempted (at least partly) from social security contributions.

Voluntary personal pension plans* – Participation in these plans is voluntary for individuals. By law individuals are not obliged to participate in a pension plan. They are not required to make pension contributions to a pension plan. Voluntary personal plans include those plans that individuals must join if they choose to replace part of their social security benefits with those from personal pension plans.

Wage indexation* – is the method with which pension benefits are adjusted taking into account changes in wages.

Waiting period* – is the length of time an individual must be employed by a particular employer before joining the employer's pension scheme.

Winding-up* – is the termination of a pension scheme by either providing (deferred) annuities for all members or by moving all its assets and liabilities into another scheme.

World Bank multi-pillar model – is the recommended design, developed by the World Bank in 1994, for States that had pension systems inadequately equipped to (currently and forthcoming) sustain a post-retirement income stream for future pensioners and alleviate the old-age poverty risk. Simpler, it is a set of guidelines for States to either enact, reform or gather legislation regulating the state pension and other forms of retirement provisions in a form that would allow an increased workers' participation, enhance efficiency for pension savings products and a better allocation of resources under the principle of solidarity between generations.

The standard design of a robust pension system would rely on five pillars:

a) the non-contributory scheme (pillar 0), through which persons who do not have an income or do not earn enough would have insured a minimum pension when reaching the standard retirement age;

b) the public mandatory, Pay-As-You-Go (PAYG) scheme (**Pillar I**), gathering and redistributing pension contributions from the working population to the retirees, while accumulating pension rights (entitlements) for the future retirees;

c) the mandatory funded and (recommended) privately managed scheme (**Pillar II**), where workers' contributions are directed to their own accumulation accounts in privately managed investment products;

d) the voluntary privately managed retirement products (**Pillar III**), composed of pension savings products to which subscription is universal, contributions and investments are deregulated and tax-incentivised;

e) the non-financial alternative aid scheme (pillar IV), through which the state can offer different forms of retirement support – such as housing or family support. Albeit the abovementioned, the report focuses on the "*main pillars*", i.e., Pillar I, II and III, since they are the most significant (and present everywhere) in the countries that have adopted the multi-pillar model.

Definitions with "*" are taken from OECD's Pensions Glossary - http://www.oecd.org/daf/fin/private-pensions/38356329.pdf.

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The European Federation of Investors and Financial Services Users
Rue d'Arenberg 44
1000 Brussels
Belgium
info@betterfinance.eu

Coordinators

Aleksandra Mączyńska
Ján Šebo
Ştefan Dragoş Voicu

Contributors

Torben M. Andersen
Daniela Danková
Laetitia Gabaut
Johannes Hagen
José Antonio Herce
Arnaud Houdmont
Matis Joab
Gregoire Naacke
Guillaume Prache
Joanna Rutecka-Góra
Dr. Thomas Url

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